

## RISK MANAGEMENT TRAINING

Presented by: Clubs & Organization Team | Office of Student Rights & Responsibilities

## Today's Agenda:

- Why you are here!
- Risk Services
  - Waivers for Activities
  - Events with Minors
- Important Campus Policies
- Hazing Prevention
- Conflict Management
- Campus Resources
  - Confidential Resources
  - Reporting Options
- Bystander Intervention
- What's happens when you violate policies Office for the Prevention of Harassment and
- Discrimination



# Why YOU are here!

### Updates to Policies

- We want you to know the current guidelines for hosting and planning events
- Mitigating risk at your club or organization events
  - Know who to call in the event you have issues arise
- Know campus resources and how to support your members!

### **Required Training**

- We want you to be a successful, safe, and knowledgable organization - this is why this training is important!
- A minimum of TWO officers from each registered organization needs to attend this training annually

## **CLUBS AND ORGANIZATION TEAM**







IxChel Chagoya RCO Program Advisor achagoya@ucmerced.edu Pavi Dhillon RCO Intern clubsandorgs@ucmerced.edu Fatiah Lawal RCO Intern clubsandorgs@ucmerced.edu

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# BEFORE WE START...



### OSRR

Office of Student Rights & Responsibilities risk.ucmerced.edu **COVID Help** See our Campus Ready site for the most up to date information about instruction. **Campus Ready** MERCED Directory Apply Give **Risk Services** Insurance Programs Events & Activities Travel Risk Resources Business Continuity

### **Provides:**

- Guidance for risk assessment and mitigation
- Loss prevention and control
- Facilitates insurance needs
- Directs claims processing
- - waiver or additional risk assessment.
    - High risk activities may include overnight

### **RISK SERVICES** UC MERCED

- Any events/activities with minors will need Risk
  - Services approval
- Certain high risk activities may require a special

- camping, helicopter rides, strenuous physical
- activities, live animals, fireworks, etc.

## LIABILITY WAIVERS

• Must be signed anytime participants are doing something physical • e.g. volleyball tournament, dancing, martial arts, etc.) • If waivers (or student event insurance is not purchased) are not signed, you and your members + UC Merced are held liable for anything that happens. (e.g. injury at an event)

If the departmental event includes physical activity (examples: dances, sports, working with power tools), participants must sign a waiver prior to participation.

Waiver: In con Description of

hereinafter call release, waive, officers, emplo The Regents of personal injury to, participation

Signature of Pa

Assumption of eliminated rega another, but the injuries such as catastrophic inj

I have r other risks that that I knowing

Indemnification and Hold Harmless: I also agree to INDEMNIFY AND HOLD The Regents of the University of California HARMLESS from any and all claims, actions, suits, procedures, costs, expenses, damages and liabilities, including attorney's fees brought as a result of my involvement in The Activity and to reimburse them for any such expenses incurred.

Severability: The undersigned further expressly agrees that the foregoing waiver and assumption of risks agreement is intended to be as broad and inclusive as is permitted by the law of the State of California and that if any portion thereof is held invalid, it is agreed that the balance shall, notwithstanding, continue in full legal force and effect.

Acknowledgment of Understanding: I have read this waiver of liability, assumption of risk, and indemnity agreement, fully understand its terms, and understand that I am giving up substantial rights, including my right to sue. I acknowledge that I am signing the agreement freely and voluntarily, and intend by my signature to be a complete and unconditional release of all liability to the greatest extent allowed by law.

Signature of Parent/Guardian of Minor Date Participant's Age (if minor)

Participant's name:		Name			
			Plea	se Print	
UNIVERSITY OF CA	LIFORNIA,	CAMPUS			
Name of Clas	s or Activity				
Waiver of Liability, Assumption	of Risk, and	Indemnity Agree	ment		
Class or Activity including date(s)					
ed "The Activity", I, for myself, my discharge, and covenant not to se yees, and agents from liability from f the University of California, its accidents or illnesses (including de in The Activity.	ue The Reger a any and all officers, emp	ts of the University claims including loyees and agents	y of California, i the negligence s, resulting in	its of	
rent/Guardian of Minor Date	Si	gnature of Participa	ant Dat	te	
<b>Risks:</b> Participation in The Activity carries with it certain inherent risks that cannot be rdless of the care taken to avoid injuries. The specific risks vary from one activity to risks range from 1) minor injuries such as scratches, bruises, and sprains 2) major eye injury or loss of sight, joint or back injuries, heart attacks, and concussions to 3) uries including paralysis and death. <b>read the previous paragraphs and I know, understand, and appreciate these and t are inherent</b> in The Activity. I hereby <b>assert that my participation is voluntary and thy assume all such risks</b> .					

Signature of Participant

Date Vol Waiver 7/01

## LIABILITY WAIVERS



https://risk.ucmerced.ed u/riskresources/waivers-andrelease

If the department or student organization event includes physical activity (examples: dances, sports, working with power tools), participants must sign a waiver prior to participation. You can come into our office and we can print physical waivers for you!

- abroad, recreation program, or off-campus research activity.

• Elective/Voluntary Activity Waiver: The elective/voluntary activity waiver should be used when a student or other individual participates in an elective/voluntary activity such as a field trip, recruitment program, study • Group Signatures: This form can be used to obtain group signatures for the

## EVENTS WITH MINORS

If your organization is planning an event with minors, you will need to consult our Risk Services Manager, Cindi Zimmerman for support.

Your organization leaders and members may need to complete the following:

- Child Abuse & Neglect Reporting Act (CANRA) training
- Sign the CANRA Form
- Have a meeting with Cindi Zimmerman to discuss your activities you'll be doing with minors.

#### **Guidelines for Students:**

"By UC policy, all university employees, contractors, volunteers or students who observe, have actual knowledge of, or reasonably suspect child abuse or neglect at a university facility or at official university activities are encouraged to promptly report their concerns.

The concern may be reported to a supervisor, to a university official, to the campus police department or through the university's compliance hotline.

Student employees and those working with faculty on research projects should check with their supervisors or supervising faculty members regarding their mandated reporter status."

### **Risk Manager** Cindi Zimmerman czimmerman3@ucmerced.edu (209) 386-3079

### About OSRR

Established in the Spring of 2020, the Office of Student Rights and Responsibilities (OSRR) is comprised of three core areas of focus including Student Conduct and Integrity Programs; Conflict Management and Resolution; and Restorative Justice and Community Standards.



#### **MISSION STATEMENT**

The Office of Student Rights and Responsibilities at UC Merced supports student success through services designed to promote integrity, ethical decision making, effective communication, and conflict management in alignment with the Principles of Community. In addition to administering the Code of Student Conduct including the academic integrity process, our services center around student advocacy and agency. We teach students the skills necessary to engage in learning that encourages personal accountability, develops resilience and fosters a community of care.

### VISION STATEMENT

The Office of Student Rights and Responsibilities will provide transformational student success experiences that promote integrity, ethical development, and empower students to become socially responsible, community conscious leaders who facilitate positive social change.

# Office of Student Rights

### Responsibilities



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Code of Student Conduct: UC Merced students are held to the high standards of conduct set by the University of California and the campus, as well as to general requirements of law. UC Merced students are expected to uphold these standards in all their academic and extracurricular activities.



Sexual Violence and Harassment (SVSH) Policy: is the University's procedures for resolving reports of Sexual Violence, Sexual Harassment, and Other Prohibited Behavior as defined by the SVSH Policy where the responding parties are students, including the sanctioning of students who are found in violation of the SVSH Policy.



**Free Speech:** Speech generally is fully protected unless it is accompanied by, or incites, illegal activity. This includes the expression of unpopular or controversial viewpoints and speech that is viewed as hateful or offensive. Speech used to threaten physical harm, however, is a good example of speech that may be regulated.

# UC

# Merced Campus Policies

**Peaceful Protest Guidelines:** 

https://studentaffairs.ucmerced.edu/students/peaceful-protestguidelines

These guidelines tie into the below policy on "Interim Policy on Expressive Activities"

If you would like to host a peaceful protest, there is a form within the policy you can fill out. Please send the completed form to Enrique Guzman at eguzman@ucmerced.edu notifying us of your protest.



Interim Policy on Expressive Activities: Describes the University's policy on expressive activities and assembly including protests, demonstrations, outside speakers and posting, including time, place, and manner procedures implemented pursuant to this policy.



### Express Yourself.

Know your rights Know the rules Know your resources



ucmcampusclimate@ucmerced.edu



There are no remaining **COVID** Policies regarding event size and outside guests.

If your event is planning to be larger than 150 people, you are doing performances, or bringing outside guests (performers or conferences), these events will required extra risk mitigation for OSI to review, please set up a meeting with our OSI staff, or Jim Greenwood (jgreenwood@ucmerced.edu) for support.



## CONFLICT MANAGEMENT

We know conflict and issues arise within in organizations throughout the year. The Office of Student Rights and Responsibilities has provided some helpful tips around conflict!

How can you prevent conflict?

- Lead through example
- Practice active listening
- Learn to manage your emotions

When conflict happens...

- Be clear and concise
- Be timely when addressing the situation (don't let it fester)
- Be transparent with others when appropriate
- Be wary of communication via email or text, it can be misconstrued
- No interrupting, no name-calling
- Set boundaries for communication, collaboration & decision-making

After conflict happens...

• Restore relationships and rebuild community trust









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#### Yes, Do This:

- Speak individually or with a mediator present
- Manage & understand your emotions
- Use "I" statements



#### Don't Do This:

- Do not call people out on social media or in public
- Don't let your emotions control you
- Don't use "you" statements



## **RESOURCES FOR CONFLICT** MANAGEMENT

### Office of Ombuds

- Individual Consultation
- Two or Multiple-party Mediation
  - All parties must agree to mediation.
- Group Facilitation
- 3Practice Circle
- Training and Professional Development
  - Workshops on communication, conflict management, and team cohesion

To schedule an appointment at either location please call

Main Phone (209) 228-4410

Walk-ins are always welcome! However, we strongly recommend scheduling an appointment to protect your privacy. Use of services provided by the Office of the Ombuds is voluntary and off the record.

#### Locations

#### **Campus:**

Student Services Building - 213



Directions: Our office is located on the second floor of SSB. Using the stairs (closest to Scholars Lane) or elevator you will walk past the frosted outside door (211) and use the first hallway entrance. Look for a note that states "Ombuds Visitors May Use This Entrance". Proceed down the hallway and the office is the very first door on the right hand side.

### **Contact Information**

## **RESOURCES FOR CONFLICT** MANAGEMENT

### Office of Student Rights and Responsibility

- https://osrr.ucmerced.edu/conflictresolution/conflict-resolution-strategies
- 3Practice Circle
- Conflict Academy coming soon!
- Workshops on conflict resolution
- Mediation Resources

### The Office of Student Rights and Responsibilities (OSRR) Office: Granite Pass 167

Phone: 209-228-0069 Email: osrr@ucmerced.edu



Hours: Monday - Friday 9 A.M. - 5 P.M. and by appointment



### **UC MERCED HAZING POLICY**

"Participation in hazing or any method of initiation or preinitiation into a campus organization or other activity engaged in by the organization or members of the organization at any time that causes, or is likely to cause, physical injury or personal degradation or disgrace resulting in psychological harm to any student or other person."

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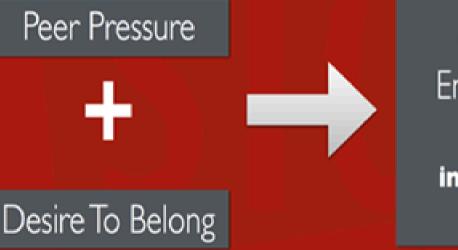
(UC STUDENT CODE OF CONDUCT, 702.12)

### HAZING CAN HAPPEN ANYWHERE!

- Hazing is any activity expected of someone joining or participating in a group that humiliates, degrades, abuses, or endangers them regardless of a person's willingness to participate" (Allan & Madden, 2008)
- Doesn't just happen in fraternities and sororities...
  - It happens in athletics, sports clubs, performing arts organizations, honor societies, academic clubs, etc.
- It can happen regardless of the person's willingness to participate
- It can happen even when you are not a new member of an organization.
- Some examples of hazing: *Blindfolding, forcing someone* to drink or do physical activities, sleep depriving members



# "...regardless of a person's willingness to participate"



### Coercive Environment

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Coercion impedes true consent

## THREE COMPONENTS THAT DEFINE HAZING





### **GROUP CONTEXT**

HUMILIATING, DEGRADING, OR ENDANGERING BEHAVIOR REGARDLESS OF AN INDIVIDUAL'S WILLINGNESS TO PARTICIPATE

#### RECOGNITION

Harassment

Verbal abuse

#### High

Threats or implied threats	of alcohol or drugs	30% 7	
' Asking new members to wear embarrassing attire	Beating, paddling, or other forms of assault	25% -	26%
Skit nights with degrading or humiliating acts	Branding Forced ingestion of	20% -	
Sleep deprivation Sexual simulations	vile substances Water intoxication	15% -	
Sexual Simulations	Abduction/kidnaps Sexual assault	10% -	
FREQUENCY	Low	5% -	<u>x</u>

Forced consumption

Violence

#### Intimidation

Low

Deception

Assigning demerits

Silence periods with implied threats for violation

Socially isolating new members

Demeaning names

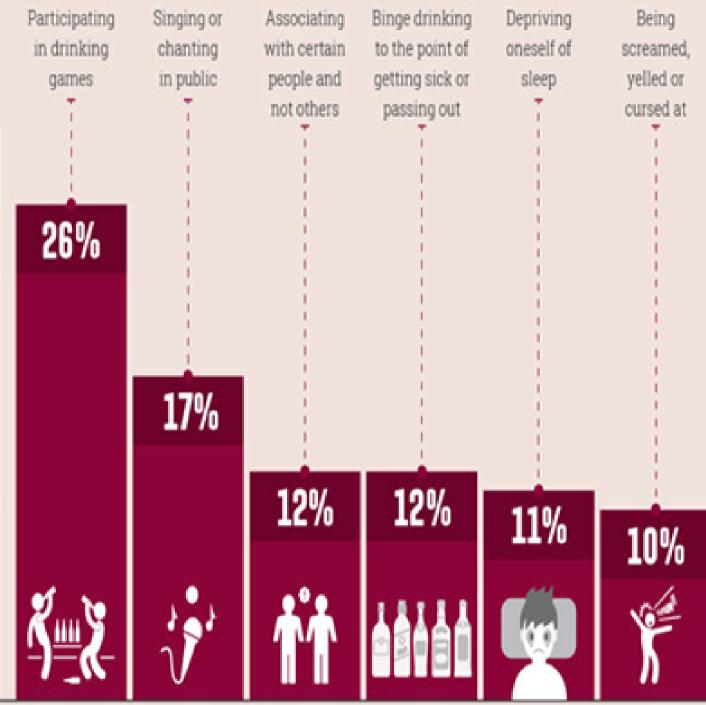
Expecting certain items to always be in one's possession

High

#### FREQUE

0%

### Most Frequently Reported Hazing Behaviors



## CONCERNED ABOUT SOMETHING HAPPENING IN YOUR **ORGANIZATION?**

- If you are concerned there are activities happening in your organization that you do not agree with/causing emotional, mental, physical harm to your members and you don't know what to do, there are three options you can do:
  - Consult your club advisor (please note, they may be a mandated reporter)
  - Consult confidential resources
  - Report the concerns to official reporting resources

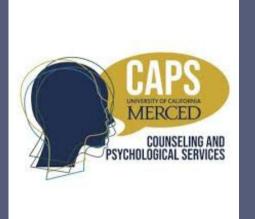
# CONFIDENTIAL RESOURCES



care@ucmerced.edu Campus Advocate: 209-386-2051



24-hour hotline: 209-722-HELP (4357) Email: info@alliance4you.org Virtual Appointment Available Call (209) 228-4410 for an appointment.



### 24-hour hotline: 209-228-4266 Call in to make an appointment.



## **BYSTANDER INTERVENTION**

### Remember the 3 D's:

- **Direct:** Approach the situation.
- **Distract:** Create a distraction to diffuse the situation.
- **Delegate**: Seek assistance from others (friends, authority figures, etc.).

### SEE SOMETHING, SAY SOMETHING!

As organization leaders you have the responsibility to intervene when needed. Set the example for the rest of your members!

### File a Report with Office of Student Rights & Responsibilities

- Send an email to osrr@ucmerced.edu
- report

# REPORTING OPTIONS

### File a Report with Office of Student Involvement

- an Incident"
- Once we receive the information, we forward it to OSRR

### File a Report with UCMPD

- From a cell phone, dial: 209-228-2677 (CAT-COPS) or 911
- From a campus phone, dial: 9-9-1-1

• Fill out an incident form on: https://osrr.ucmerced.edu/file-

• Fill out https://fraternitysorority.ucmerced.edu/form/contact-us and click "Report

• Or email/set up a meeting with IxChel Chagoya at achagoya@ucmerced.edu • Toll Free & Confidential Call 1-888-NOT Haze (1-888-668-4293)

• Please report an in-progress crime or emergency immediately by phone: • Online Form: https://police.ucmerced.edu/form/make-report-online



WHAT HAPPENS IF YOUR ORGANIZATION **VIOLATES POLICIES** 

- to them

• OSRR will review the information and allegations sent

• OSRR may conduct interviews with witnesses/new members/members.

• The President will remain the point of contact when Student Conduct needs to talk with the organization • Student Conduct (OSRR) has the right to implement any of the following sanctions after Student Conduct believes they have enough information: Warning, Probation, Suspension, and Dismissal • Educational components could be added too, such as

workshops, reflection papers, and etc.



## OFFICE OF STUDENT RIGHTS & RESPONSIBILITIES





Phone Number (209) 228 - 0069



Email Address OSRR@ucmerced.edu



Website osrr.ucmerced.edu



### OSRR Resources



# AND NOW...



**OFFICE FOR THE PREVENTION OF HARASSMENT** & DISCRIMINATION

**<u>O</u>PHD** Presentation



### Risk Management Training Attendance Quiz







### **OFFICE OF STUDENT INVOLVEMENT** GET CONNECTED WITH OSI

@ucmercedosi @ucmercedfsl

@ucmercedcab

@ucmercedosi @ucmercedfsl

@ucmcab

@ucmcab @ucmercedfsl

You

Tube

http://

**UC Merced Clubs and Orgs** 

https://fraternitysorority.ucmerced.edu https://clubsorganizations.ucmerced.edu https://catlife.ucmerced.edu https://studentinvolvement.ucmerced.edu https://asucmcab.com

CONTACT US:

RCO TEAM

### IXCHEL CHAGOYA, RCO PROGRAM ADVISOR

### CLUBSANDORGS@UCMERCED.EDU

